

Asian Labor Arbitration Fairness Index: Vietnam
Striving for independence, competence and fairness

		None	Fair	Good	Pts	Comments
		0	1	2		
A. Clear, stable and publicized law concerning dispute resolution and arbitration	<ol style="list-style-type: none"> 1. Law of dispute resolution clearly written 2. Law of dispute resolution reasonably stable over time 3. Law of dispute resolution publicized and encouraged by government 					
B. Meaningful consent, clarity and transparency of arbitral forum	<ol style="list-style-type: none"> 1. Party consent to arbitral forum 2. User access to rules of civil procedure 3. Clear roadmap for users entering forum 4. Published statistics of case outcomes 5. Jurisdiction for both rights-based and interest-based disputes 7. Party retains right to first pursue mediation 					
C. Fundamental rights of the Party in the forum	<ol style="list-style-type: none"> 1. Emphasis on integrity of process 2. Access to legal aid services 3. Availability of collective actions in forum 4. Unless consensually waived, right to appeal to labor court 5. Acceptance of some rules of evidence in the hearing (for predictability) 					
D. Balanced administration of forum	<ol style="list-style-type: none"> 1. Emphasis on integrity of process 2. Party input to rules of civil procedure 3. Party input to rules of case management 4. Clear qualifications for Secretary (administrator) 5. Clear competence of Secretary (administrator) 6. Impartial administration of cases by staff 7. Adequate facilities for hearing 8. Clear timetable to hearing 9. Reasonable (minimal) cost and fees to forum 10. Clarity as to choice of evidence: witnesses or documents only 11. Arbitral immunity from suit 					

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E. Independence of forum/avoidance of corruption	<ol style="list-style-type: none"> 1. Absence of influence by public officials 2. Choice of advisory or binding award by parties 3. All training stresses impartiality and integrity 4. Arbitrators attest to neutrality and disclose conflicts 5. Adequate funding from state budget 6. Option for hearing open to public 7. Prohibition against ex-parte communications with advocates 8. Prohibition of arbitrator acting as a party representative 9. Staff monitors the repeat selection of arbitrators 10. Staff monitors any procedural decisions that suggest improper influence 					
F. Qualified and competent arbitrators	<ol style="list-style-type: none"> 1. Clear selection standards 2. Substantive training with testing 3. Annual continual training 4. Gender diversity of roster 5. Ethical guidelines 6. Complaint procedure and process to remove arbitrators for cause 7. Certain arbitrators are qualified to offer on-site mediation 8. Presiding Arbitrator has additional training 9. Arbitrators are compensated 10. Forum offers to publish a professional journal of experiences 					
G. Fair Hearing	<ol style="list-style-type: none"> 1. Location of hearing close to Claimant 2. Reasonable allocated time for hearing 3. Expeditious setting of hearing date for statutory special cases (discharge) 4. A formal expedited procedure for certain cases 5. Clear method of parties to select and non-select arbitrators 6. Odd number of arbitrators 7. Clear burden of proof on the employer 8. Right of panel to require production of documents 9. Right of panel to require appearance of witnesses 10. Arbitrator conducts fair hearing 11. Option of panel to offer a solution to parties as basis for further mediation 					

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H. Fair Outcomes	<ol style="list-style-type: none"> 1. Availability of remedies for claimant 2. Written and timely awards 3. Reasoned (explained) awards 4. If mutual settlement occurs prior to an award, the settlement is binding in law 5. Access for award to be entered as a final judgment in court 					

Appreciation

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