Here is your MEDEX Global Solutions ID Card

**WORLDWIDE 24-HOURS A DAY**

When traveling, you can feel confident that you are in safe hands if an emergency arises. MEDEX Global Solutions provides medical, security and travel-related assistance services.

Always carry your Identification Card with you. Listed on the back of the card are the telephone numbers for the worldwide MEDEX Global Solutions network. When you call, be prepared to provide your ID number, organization’s name, your name and a description of the situation.

**MEDEX GLOBAL SOLUTIONS’ PORTFOLIO OF SERVICES:**

**MEDICAL ASSISTANCE SERVICES**
- Worldwide Medical and Dental Referrals
- Monitoring of Treatment
- Facilitation of Hospital Payments
- Transfer of Insurance Information to Medical Providers
- Medication, Vaccine and Blood Transfers
- Dispatch of Doctors and Specialists
- Transfer of Medical Records
- Continuous Updates to Family, Employer and Home Physician
- Hotel Arrangements for Convalescence
- Replacement Corrective Lenses and Medical Devices

**TRAVEL ASSISTANCE SERVICES**
- Replacement of Lost or Stolen Travel Documents
- Emergency Travel Arrangements
- Transfer of Funds
- Legal Referrals
- Translation Services
- Message Transmittals

**WORLDWIDE DESTINATION INTELLIGENCE**
- Pre-Travel Information
- Travel and Health Information
- Security Intelligence

**MEDICAL EVACUATION AND REPATRIATION SERVICES**
- Emergency Medical Evacuations
- Transportation to Join a Hospitalized Member
- Return of Dependent Children
- Transportation After Stabilization
- Repatriation of Mortal Remains

**PERSONAL SECURITY SERVICES**
- Political Evacuation Services
- Transportation After Political or Security Evacuation

**FREQUENTLY ASKED QUESTIONS:**

**WHO IS MEDEX GLOBAL SOLUTIONS?** Since 1977, MEDEX Global Solutions has been assisting travelers worldwide by utilizing highly trained, multilingual coordinators in conjunction with an extensive information and communication system to provide medical and travel-related assistance.

**WHEN SHOULD I CONTACT MEDEX GLOBAL SOLUTIONS?** Coordinators are available 24-hours a day, every day of the year. Many times people assume that the services are to be used only in serious cases. Be assured that MEDEX Global Solutions is there to help you with any type of problem regardless of the severity.

**WHAT IF LOCAL MEDICAL FACILITIES ARE INADEQUATE?** If, through our medical management, it is determined that local medical providers are inappropriate for treatment, MEDEX Global Solutions will arrange for a medically safe evacuation to a facility capable of providing the necessary care.

**WHAT HAPPENS IF I AM HOSPITALIZED?** It is important to notify MEDEX Global Solutions as soon as possible so your treating physician can be contacted to assess your condition and treatment plans to ensure your safe recovery. MEDEX Global Solutions will then update your family, employer/organization and personal physician as appropriate and assist you until you have returned home or have received final treatment.

**Detach and carry with you at all times.**

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**MEDEX ID: 343211**
Cornell Risk Management 607-254-1575
Cornell Police 607-255-1111

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**MEDEX GLOBAL SOLUTIONS’ EMERGENCY RESPONSE CENTER:**
United States, Baltimore, MD (+1-410-453-6330)

**TOLL FREE ACCESS** - The numbers below must be dialed from within the country. If your location is not listed, you will need to go through, call the 24-hour Emergency Response Center COLLECT.

- Australia: 1-800-327-9007
- Austria: 0800-259-5680
- Belgium: 0800-3-7175
- Brazil: 0800-886-2573
- China (provincial regions): 0800-889-600-2213
- China (metropolitan): 0800-889-600-0213
- Dominica Republic: 0800-567-0977
- Egypt (outside Cairo): 022-540-000-787-669-4152
- Finland: 0800-134-022
- France & Monaco: 0800-090-2019
- Germany: 0800-818-5857
- Greece: 00-0900-442-0362
- Hong Kong: 800-896-4482
- India: 011-23456789
- Israel: 1-800-406-0606
- Japan, Vatican City & An Italian: 00-887-2094
- Korea: 00-31-11-4655
- Nederland: 0900-320-0681
- New Zealand: 0800-44-4003
- Netherland: 0800-88-857
- Singapore: 800-1100-452
- South Africa: 0800-9-90397
- South Korea: 0800-1-319-7103
- Spain: 0900-9-6467
- Switzerland & Liechtenstein: 0800-804-002
- Thailand: 01-800-147-6061
- Turkey: 011-800-434-9834
- U.K.: 0800-264-741
- U.S., Canada, Puerto Rico, U.S. Virgin Islands & Bermada: 1-800-527-0218

* Dial the first portion of phone number, wait for tone, and then dial remaining numbers.*