New Employee Handbook
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Welcome to the ILR School!

Congratulations on your new position with the ILR School! We are very excited to have you join us. As a new employee, we understand that you may feel a little lost or overwhelmed by all your new surroundings. This handbook contains information you may find useful in your first few weeks at ILR. Although this handbook is not representative of all that the ILR School or Cornell University has to offer, we have created this handbook as a reference guide in hopes that it will ease some of the stress associated with starting in a new workplace. We hope you find the information in this book useful and that it helps you to better adjust to your new position in the ILR School.

“The ILR School started in 1946 with a focus on labor relations, and now focuses on a broad array of workplace issues, including a variety with global impact. Our mission is to ‘advance the world of work.’ Our official name remains the School of Industrial and Labor Relations, though we prefer to be identified as the ILR School.”

– Dean Harry Katz
The ILR School: Then and Now

Cornell University's School of Industrial and Labor Relations (ILR School) was the nation's first institution of higher education to offer a four-year undergraduate program in the field of ILR. The current primary focus of the ILR School's undergraduate and graduate degree programs and research and outreach activities is on the centrality of workplace issues in an increasingly complex world.

A Brief History of the ILR School

The idea seemed radical at the time: Establish a college where faculty and students could grapple with issues roiling the workplace, including the adversarial relationship between labor and management. This daring vision, coming on the heels of the Great Depression and then World War II, led to the founding of the ILR School by the New York State legislature in 1945. The school was charged with a mission “to improve industrial and labor conditions in the State through the provision of instruction, the conduct of research, and the dissemination of information in all aspects of industrial, labor, and public relations, affecting employers and employees.”

Given a home at Cornell University, ILR embodied both the intellectual rigor of the Ivy League and the democratic spirit of state universities. It created a multidisciplinary social sciences faculty that valued academic achievement and practical expertise. On-campus offerings promised students a liberal education with a professional orientation while off-campus Extension programs brought insights about the workplace to the wider community.

The ILR School Today

The centrality of the workplace in an increasingly complex world is the primary focus at ILR. With its diverse and distinguished faculty, the school leads the way towards new insights about current and future challenges. Faculty expertise ranges across the workplace-related social science disciplines, including economics, sociology, history, psychology, political science, law, and statistical analysis. Cutting-edge research, excellence in teaching, and commitment to outreach remain ILR's defining characteristics.

ILR is the nation's only institution of higher education to offer a four-year undergraduate program focused on the workplace, several types of graduate degrees, programs and workshops for adult learners, and customized services. Programmatic specialties include personnel and human resources management; collective representation, labor law, and labor history; labor economics; organizational behavior; international and comparative labor; and social statistics. From our Ithaca campus and additional offices around the state, ILR connects with the region, the nation, and the world.
Organization of the ILR School

The ILR School is primarily located in the heart of Cornell University’s Ithaca campus, even though it offers programs throughout New York State through its regional offices. The information in this section gives a broad overview of the locations and structure of the ILR School, as well as provides brief descriptions of its academic departments and centers and institutes, to give you a flavor for all that the ILR School has to offer.

In this Section:
• Academic Departments of the ILR School
• Centers and Institutions of the ILR School
• ILR (Ithaca) Campus Map
• Extension Offices Across New York State
The six academic departments of the ILR School encompass the interdisciplinary, social sciences-based field of workplace studies. ILR offers a full array of undergraduate and graduate courses and a variety of degree programs. Faculty members are each experts in a particular aspect of the broader field and, along with students, benefit from the ongoing interchange of ideas and knowledge.

**Collective Bargaining, Labor Law, and Labor History**

The faculty members of the Collective Bargaining, Labor Law, and Labor History Department draw on the fields of administration, economics, history, political science and law to further students’ understanding of industrial and labor relations. Courses in this department explore ILR issues within the framework of American society, stress fundamental forces of change, and analyze texts and empirical data with methods drawn from the social sciences, the humanities, and the legal professions.

**Human Resource Studies**

The Human Resource Studies Department consists of world-class faculty members engaged in research, teaching and practice. These faculty members play integral roles in the administration of the Center for Advanced Human Resource Studies (CAHRS). This department’s goal in teaching is to balance a rigorous academic research approach with a real-world practice orientation. In this way students are provided with state-of-the-art knowledge relevant to managing human resources in organizations.

**International and Comparative Labor**

The Department of International and Comparative Labor is concerned with industrial and labor relations systems and labor markets in other parts of the world. The world-renowned faculty members of this department are authorities on the labor-markets of Western Europe, Asia, Latin America, and Africa and bring this knowledge to bear on the courses they teach as they prepare their students to understand the global marketplace.

**Labor Economics**

The faculty members of the Labor Economics Department are especially concerned with understanding the workings of labor markets and the effects of various public policies. Courses offered by this department and research in the area include analysis of the labor force, employment and unemployment, wages and related terms of employment, income distribution, income security programs, health and safety in
industry, retirement, pensions and social security, economic aspects of collective bargaining, and economic demography.

**Social Statistics**

The faculty members of the Social Statistics Department conduct research in the field of economic and social statistics. In applying their research results to their teaching, they provide their students with cutting-edge training on the principles of statistical reasoning, statistical methods, and the application of statistical tools of analysis.

**Organizational Behavior**

The psychologists and sociologists who comprise the Department of Organizational Behavior use discipline-based theoretical perspectives to examine an array of empirical workplace phenomena. Their teaching and research focus on the impact of environmental, technological, and interpersonal relationships on work group and organizational dynamics.
The workplace is a source of unlimited research and programmatic opportunities. The ILR School has chosen a variety of themes related to work and employment upon which to build training, education, and practice-oriented initiatives. The ILR School facilitates these activities through its numerous centers and institutes.

**Center for Advanced Human Resource Studies (CAHRS)**

The Cornell Center for Advanced Human Resource Studies (CAHRS) is the world's leading partnership between industry and academia, devoted to global human resource management. CAHRS sponsors represent a host of the world's premier companies. The CAHRS partnership provides the connection between these leading companies, Cornell University, the ILR School, and leading faculty, students and intellectual leaders throughout the world. [http://www.ilr.cornell.edu/cahrs/](http://www.ilr.cornell.edu/cahrs/)

**Central European Human Resource Education Initiative (CEHREI)**

The Central Europe Human Resource Education Initiative (CEHREI) was created in 1991 as an outgrowth of a project to internationalize the ILR School's Center for Advanced Human Resource Studies (CAHRS). CEHREI activities include faculty exchanges and hosting of visitors, library development, collaborative research, on-going contacts and participation in various programs, and alumni activities. [http://www.ilr.cornell.edu/depts/cei.html](http://www.ilr.cornell.edu/depts/cei.html)

**Cornell Higher Education Research Institute (CHERI)**

The Cornell Higher Education Research Institute (CHERI) was established in the fall of 1998 to provide a vehicle for interdisciplinary research on higher education. Faculty and administrators affiliated with CHERI come from colleges across Cornell University and other academic institutions around the world. [http://www.ilr.cornell.edu/cheri/](http://www.ilr.cornell.edu/cheri/)

**Employment and Disability Institute (EDI)**

The Employment and Disability Institute (EDI) contributes to developing inclusive workplace systems and communities in a variety of ways. The EDI team engages in research and produces scholarly articles, develops training materials, conducts training sessions domestically and internationally, and offers technical assistance on a wide array of disability-related matters. [http://www.ilr.cornell.edu/edi/](http://www.ilr.cornell.edu/edi/)
Global Labor Institute (GLI)

The Cornell Global Labor Institute (GLI) offers a unique venue for unions at the local, national and global level to work together to strengthen labor's response to the challenges posed by globalization. The goal of GLI is to help union officers, staff and activists gain a deeper understanding of the policies and institutions that shape today's world, and assist in bringing unionists based in different countries into contact with each other for meaningful discussion on strategy and policy.
http://www.ilr.cornell.edu/globalLaborInstitute/

Institute for Community College Development (ICCD)

The Institute for Community College Development (ICCD) provides educational and professional development opportunities for current or future administrators and faculty members of community colleges and their peer institutions in the United States and around the world. ICCD supports the analysis educational, social, political, and economic issues of particular importance to community colleges and their peer institutions by conducting high quality and timely research and by communicating the conclusions and policy implications of this research through consulting and outreach services. http://www.iccd.cornell.edu/iccd/index.html

Institute on Conflict Resolution (ICR)

The Institute on Conflict Resolution (ICR) aims to educate practitioners, users, teachers, and students of the field of conflict resolution through research, collection and dissemination of information, public and private assistance, graduate and undergraduate curriculum development, and training programs. ICR focuses on all areas of conflict prevention and resolution, including those relating to business, environment, communities, civil rights and health care, and alternative dispute resolution (ADR). ICR develops courses in conflict resolution, conducts various meetings and symposia, sponsors outreach programs dealing with conflict resolution and provides research funding for faculty and students. http://www.ilr.cornell.edu/icr/

Institute for Industry Studies (IIS)

The Institute for Industry Studies (IIS) provides customized courses in industry education for labor and management partners. The courses begin with an overview of global economic forces and proceed through discussions of competitive factors that affect the country, the industry, the company, the plant, and each employee. In order to ensure the finished product is credible, objective, and tailored to the client’s specifications, IIS assess the client’s educational needs and reviews workplace dynamics and company and union strategies, then draws on data obtained from independent sources. The intent IIS courses is to promote more informed and participative decision making by labor and management as they develop and implement strategies to enhance plant and/or company viability.
http://www.ilr.cornell.edu/extension/iis/
Institute for Workplace Studies (IWS)

The Institute for Workplace Studies (IWS) was created in 1999 to serve as an interactive think-tank, bridging the gap between academics and the working world through research initiatives, educational programs and forums. IWS is based in New York City and serves as a vehicle for scholars to work closely with local academic, government, business and labor communities to explore workplace practices, policies and innovations for the 21st century. Professors associated with IWS focus on workplace issues, labor/management initiatives, the union movement and public policy through their research and through interactions with labor and management leaders.  
http://www.ilr.cornell.edu/iws/

Institute for Women and Work (IWW)

As an intellectual and educational resource center, the Institute for Women and Work (IWW) provides a forum to examine and evaluate the economic, political, social and educational issues that connect women and their work. IWW offers a range of opportunities for women statewide and nationally to develop skills, create linkages, explore concerns, build support systems, obtain technical assistance and exchange ideas. IWW contracts with various federal, state, and private organizations and unions to conduct educational courses, applied research, and training on women's role in the workplace. http://www.ilr.cornell.edu/extension/iww/

NYS AFL-CIO / Cornell Union Leadership Institute

The Union Leadership Institute trains and encourages union leaders to think and act strategically. The Institute offers a statewide one-year certificate program jointly sponsored by the NYS AFL-CIO, the national AFL-CIO, and Cornell University. The Institute boosts the effectiveness of union leaders, not just within their own union but as leaders within New York’s labor movement. The Institute offers a different kind of union leadership training because it is statewide and multi-union, drawing participants from various industries, public and private sectors. http://www.ilr.cornell.edu/uli/

R. Brinkley Smithers Institute for Alcohol-Related Workplace Studies

The Smithers Institute is a non-profit research institute dedicated to advancing the knowledge of alcohol, drug, and health issues in the workplace. The Institute works to improve and enhance employee and members’ assistance initiatives by conducting basic and applied research and by disseminating information on its research to ILR students, labor and management, and public policy agencies.  
http://www.ilr.cornell.edu/smithers/
ILR Campus Map

http://www.ilr.cornell.edu/visitorinfo/ilrMap.html
Extension Offices

http://www.ilr.cornell.edu/regionaloffices

The ILR School offers programming throughout New York State and has regional offices in 5 locations and offers training in many more, including Cornell's main campus in Ithaca. Each office reflects the special character of its region while offering services important to workplaces across the state, the nation, and the world.

**Albany**

**Cornell ILR in Albany**
90 State Street, 6th Floor, Suite 600
Albany, NY 12207-1706
Tel: 518-449-4161
Fax: 518-426-0643
ilr-albany@cornell.edu

**Services Based in Albany**
Management Programs
Labor Programs

**Buffalo**

**Cornell ILR in Buffalo**
237 Main St., Suite 1200
Buffalo, NY 14203
Tel: 716-852-4191
Fax: 716-852-3802
ilr-buffalo@cornell.edu

**Services Based in Buffalo**
Management Programs
Labor Programs
Champions at Work
Buffalo SHRM
Buffalo Management (Supervisory) Studies
Institute for Industry Studies (IIS)
Lead-Based Paint Training
Workplace Health & Safety
Buffalo Education Center

**Rochester**

**Cornell ILR in Rochester**
The Powers Building
16 W. Main Street, Suite 118
Rochester, NY 14614
Tel: 585-262-4440
Fax: 585-262-3715
ilr-roch@cornell.edu

**Services Based in Rochester**
Management Programs
Labor Programs
Workplace Health & Safety
### New York City Metropolitan Area

**Cornell ILR in New York City**  
16 East 34th Street  
New York, NY 10016-4328  
Tel: 212-340-2800  
Fax: 212-340-2822  
ilr-nyc@cornell.edu

**Services Based in New York City**  
Global Labor Institute  
Institute for Women and Work  
Institute for Workplace Systems  
Labor and Employment Law Program  
Labor Programs  
Lenz Library  
Management Programs  
NYS AFL-CIO / Cornell Union Leadership Institute  
Off-Campus College  
Smithers Institute  
Special Projects for Unions  
Strategic Planning for Unions  
Union Leadership Workshop Series  
Workplace Issues

### Ithaca / Syracuse

**Cornell ILR in Ithaca**  
411 ILR Extension Building  
Cornell University  
Ithaca, NY 14850-3901  
Tel: 607-255-9298  
Fax: 607-255-0574  
ilr-ext@cornell.edu

**Services Based in Ithaca**  
Undergraduate Admissions  
Graduate Admissions  
Management Programs  
Labor Programs  
Centers & Institutes  
International Programs  
Catherwood Library  
ILR Conference Center
Compensation and Benefits

This section includes information about compensation and benefits administered through the Office of Human Resources. Along with University links that have been provided with the following information, additional information and links can be found at the ILR Office of Human Resources website (http://www.ilr.cornell.edu/ohr) or the University Office of Human Resources website (http://www.ohr.cornell.edu).

In this Section:

- ILR Office of Human Resources
- Time Reporting and Pay Distribution
- About Cornell University
- Benefits and Employee Essentials
- Time Away from Work
- Educational Benefits
ILR Office of Human Resources

http://www.ilr.cornell.edu/ohr/

Purpose

The ILR Office of Human Resources acts as a liaison between the University Office of Human Resources and the ILR School. It consists of a collaborative team of professionals dedicated to providing services that add value to the ILR School’s principles, vision, and mission. In keeping with Cornell University’s commitment to its faculty and staff and mission to develop and sustain its diverse community of talent, the ILR Office of Human Resources strives to provide high-quality HR services through value-added partnerships and innovative initiatives focused on employment, training, and employee relations.

ILR Human Resources Online

The ILR Office of Human Resources is very open to having you drop by its offices in Ives Hall Room 103 if you have questions or want to learn more about the services they provide. However, understanding that your time is valuable, it may be easier for you to check out their website at http://www.ilr.cornell.edu/ohr. Additionally, the University Office of Human Resources provides a wealth of information on its website, including other policies and benefits information not mentioned in this handbook. A particular section you may find useful is the “Getting Oriented at Cornell: For Newly Hired Faculty and Staff” section. Please refer to the University Office of Human Resources at http://www.ohr.cornell.edu for more information.
Contact Information

Lisa Abbott,
Director of Human Resources
Email: lma34@cornell.edu
Phone: (607) 255-1621
Fax: (607) 254-4576

Lisa Rose,
Human Resources Associate
Email: lec6@cornell.edu
Phone: (607) 254-1645
Fax: (607) 255-3002

Kristie Thompson,
Human Resources Assistant
Email: kt264@cornell.edu
Phone: (607) 255-2766
Fax: (607) 255-3002
Time Reporting and Pay Distribution

http://www.ohr.cornell.edu/

Academic Employee

Academic employees are responsible for reporting vacation time taken into the University Leave Accrual System. You can access the system by going to the following web address: http://cfprod.cit.cornell.edu/sandbox/ohr/leave/index.cfm

The complete Leaves for Professors and Academic Staff policy can be found at the following URL: http://www.policy.cornell.edu/vol6_2_1.cfm

Exempt (EX) Employee

Exempt employees are responsible for reporting any time away from work into the University Leave Accrual System. You can access the system by going to the following web address: http://cfprod.cit.cornell.edu/sandbox/ohr/leave/index.cfm

Exempt paydays are semi-monthly. Paydays are the 15th and the last day of every month unless date falls on a holiday or weekend; then pay “advices” (checks) are distributed on the previous working day. Distribution will be indicated on your orange-colored time away sheet.

Please note that the University policy 6.9 Time Away from Work (http://www.policy.cornell.edu/vol6_9.cfm) states that exempt staff should only record their time away in half- or full-day increments, and not any smaller increments. Your supervisor can discuss the details of this policy and the expectations of reporting time away from work.

Non-Exempt (NEX) Employee

COLTS III is the Cornell online time collection system for non-exempt employees. Using COLTS III, you can electronically submit your work hours, your leave hours, and your signature approval to the PeopleSoft HR/Payroll system. (For information regarding vacation, sick, personal, health care, and holiday leave, see Time Away from Work section). http://www.colts.cornell.edu

Non-Exempt paydays are bi-weekly on Thursdays unless date falls on a holiday; then pay “advices” (checks) are distributed on the previous working day.
The University Pay Calendar

Both exempt and non-exempt employees can view the University Pay Calendar at the following URL: http://www.payroll.cornell.edu/PaySched.cfm

Understanding Your Pay Stub

Information to help you understand your pay stub can be found at the following URL: http://www.payroll.cornell.edu/example.cfm

Direct Deposit

Cornell employees may sign up to have the amounts of their paychecks automatically deposited into their bank accounts. Receiving payroll direct deposit has several advantages over handling paper checks. http://www.payroll.cornell.edu/directdeposit.cfm
Benefits and Employee Essentials

http://www.ohr.cornell.edu/

Benefits

ILR employees are covered under contract college non-academic and academic employee benefits. All new Cornell employees are required to attend a Welcome to Cornell (WTC) session. These sessions are presented by Benefit Services for new faculty and staff to introduce Cornell’s benefits and services, and to enroll new employees in their benefits.

Human Resources will schedule your individual session and notify you and your supervisor of the date. All sessions are on Tuesdays from 9:00 AM to 10:00 AM in the Robert Purcell Community Center (RPCC).

Both non-academic and academic employees can find a summary of their benefits at the following URL: http://www.ohr.cornell.edu/benefits/summaryDocs/indexCC.html

Please contact the Benefits office directly with specific benefits-related questions. http://www.ohr.cornell.edu/benefits/index.html
130 Day Hall
(607)255-3936
benefits-mailbox@cornell.edu

Employee Essentials

Employee Essentials is a web-based service designed to let Cornell employees view their human resources information in the central record system. This includes benefits and payroll information. You can use Employee Essentials to check your record and to verify the accuracy of the information, as well as update your home address and phone number or suppress this information from displaying online if you choose. http://eessentials.ohr.cornell.edu
Time Away from Work for Exempt and Non-Exempt

http://www.policy.cornell.edu/vol6_9.cfm

Vacation Leave

All regular full- and part-time non-academic staff members, and benefits-eligible temporary employees, are eligible to accrue vacation time.

Vacation accruals begin on your first day at work. Vacation leave may not be taken before it is accrued. You may use accrued vacation after six months on the payroll with your supervisor’s approval. In order to take this vacation, your supervisor must document the time taken using the Vacation Usage Consent Form. This documentation will be kept on file in the department until one year of service has been completed. If termination of employment occurs prior to completing one year of service, the amount of vacation used will be deducted from your final pay.

All vacation time must be requested and scheduled in advance at a time agreeable to both the staff member and the supervisor.

Non-exempt staff may use vacation by the hour. The number of hours used for a day of vacation will be equal to the number of hours that you were scheduled to work on that day. Exempt staff should normally use vacation in increments of half days or more.

Sick Leave

Sick leave is available for illness or medical emergencies that prevent you from reporting to work or for planned, routine medical or dental appointments needed to maintain your good health.

Sick leave accrual begins immediately upon employment for regular full-time, regular part-time, and benefits-eligible temporary staff. Sick leave cannot be taken before it is accrued.

Benefits-eligible temporary staff should please see HR Policy 6.7.5 Temporary/Casual Appointments for information about sick leave accrual. HR Policy 6.7.5 can be found at the following URL: http://www.ohr.cornell.edu/policies/nonacademic/1011b_wagesalary/675.html

Non-exempt sick leave accrual is based on the number of hours during a bi-weekly payroll period for which staff is paid, up to a maximum of 78 hours.
Exempt full-time staff members accrue 1.0 day of sick leave a month. Exempt part-time staff members accrue a pro rata of the 1.0 day, based on the part-time staff member’s standard part-time appointment.

**Health Care Leave**

Health care leave allows employees time away from work with pay when their full attention is needed to care for a member of their immediate family, a dependent, or a member of their immediate household. All regular full-time and part-time non-academic staff members as well as benefits-eligible temporary employees are eligible.

Please note that health care leave is charged against sick leave and may only be taken if an equal amount of sick leave has accrued. Health care leave does not accumulate. Any part of health care leave not used during the fiscal year (July 1st to June 30th) remains as unused accrued sick leave.

Regular full-time employees may take up to three working days of health care leave in one fiscal year.

**Personal Leave**

Personal leave allows employees time away from work with pay for personal reasons and emergencies. All regular non-academic employees are eligible. Personal leave is prorated for part-time employees.

Regular employees may take up to three working days of personal leave in a fiscal year (July 1st to June 30th). Regular employees with 20 or more years of continuous service may take up to five working days of personal leave in a fiscal year.

**Caution:** Personal leave is charged against sick leave and may only be taken if an equal amount of sick leave has accrued. Personal leave does not accumulate. Any part of personal leave not used during the fiscal year remains as unused accrued sick leave.

The complete comprehensive university policy for non-academic employees can be found at [http://www.policy.cornell.edu/vol6_9.cfm](http://www.policy.cornell.edu/vol6_9.cfm), 6.9 Time Away from Work

**Holidays**

Cornell University holidays are:
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Friday following Thanksgiving Day
- Winter Holidays (includes six paid days off from December 25th through January 1st)
All regular full- and part-time non-academic staff members and benefits-eligible temporary employees are eligible to receive holiday pay.

**Other Paid Leaves**

Other paid leaves include funeral leave, jury duty / court appearance, military leave, voting time, and volunteer firefighter and emergency medical technician leave.

Please contact Human Resources for information on these items as well as other time away from work related issues.
Time Away from Work for Academic

http://www.policy.cornell.edu/vol6_2_1.cfm

Absences not considered Formal Leaves

 Vacation Leave

Only those academics appointed for a full 12-month period who work at least 50 percent-time are eligible to accrue vacation. These days may be scheduled in any way that does not interfere with proper performance of academic-year duties. Department offices are to be informed at all times of faculty absences during periods of duty and are to maintain records of such absences.

 Sick Leave

In the contract units, sick leave credit is assumed to accrue only to substantiate an official record for receipt of a post-retirement benefit. In instances of brief illness (less than one month), academic employees should promptly inform department chairpersons.

 Holidays

With the exception of Labor Day, when classes are in session, Cornell University holidays pertain for professors and academic staff.

Cornell University holidays are:

- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Friday following Thanksgiving Day
- Winter Holidays (includes six paid days off from December 25th through January 1st)

 Formal Academic Leaves

 Sabbatical Leave (Professorial)

Sabbatical leaves are available only to associate professors, professors, and university professors who have been elected to tenure by the Board of Trustees. Sabbatical leave is approved at the discretion of the dean and department chair. Sabbatical leave is not an entitlement.
**Short-Term Medical Leave**

All salaried academic employees are eligible for Short-term Medical Leave for Cornell salary continuation when non-work-related injury or illness or a pregnancy-related medical condition prevents performance of normal responsibilities of the academic position for more than one month.

**Other Formal Leaves**

The Leaves for Professors and Academic Staff policy outlines information of Formal Academic Leaves. It also provides additional information for absences that are not considered formal leaves. The complete University policy in PDF format for academic employees can be found at the following URL:  
Communications

We understand that constant communication is the key to success in any organization. This section contains information on the services that are essential to efficient communication and are especially helpful to you as a new employee, such as email, voicemail, and meeting scheduling.

In this Section:
- CIT Services
- Telephone Services and Policies
CIT Services

http://www.cit.cornell.edu/

Cornell Information Technologies (CIT) is Cornell's central information technology organization, responsible for supporting the business infrastructure, informational software, and instructional and operational needs of video, data, and telecommunications customers at Cornell. The services listed below are only a snapshot of the main CIT services provided internally and campus-wide. A comprehensive list of all CIT services can be found at http://www.cit.cornell.edu/services/.

Network ID (NetID)

A Network ID (or NetID) is a unique personal identifier assigned to you. It consists of your initials followed by one or more numbers. You use your NetID, along with a password, to obtain access to network services available through the campus network. Once you have access to network services, you can use them to communicate with people or to find information anywhere on the Internet. http://www.cit.cornell.edu/services/identity/netid.html

Bear Access

Bear Access is a suite of software applications including popular network services, such as electronic mail and World Wide Web, as well as local information services created by various Cornell departments. The Bear Access services evolve as new services are developed. http://www.cit.cornell.edu/bearaccess/

Eudora

Delivered as part of Bear Access, Eudora is an electronic mail application by Qualcomm that is in wide use at Cornell and around the world. Eudora lets you communicate via e-mail with other people who have computers connected to the Internet. Eudora is distributed free to Cornell students, faculty, and staff.
WebMail

WebMail is a convenient way to check your e-mail when you cannot use Eudora. It allows you to send and receive messages and attachments. WebMail also encrypts (scrambles) your password, which means better security for you and for Cornell's network. You can use WebMail on any computer that has a World Wide Web browser such as Internet Explorer, Netscape Navigator, or Mozilla.

http://www.cit.cornell.edu/computer/e-mail/webmail/index.html

Oracle Calendar

Oracle Calendar provides a campus-wide resource for meeting scheduling. It can be downloaded and used on Macintosh, Windows, and Unix. If you are away from your own computer or at a computer that does not have CorporateTime software, Oracle Calendar can also be used on the web.

http://www.cit.cornell.edu/calendar/

EZ-Backup

EZ-Backup is a fee-based, automated, remote backup/archive/storage service that will automatically back up your workstation or server files, and allow you to restore them yourself. http://ezbackup.cornell.edu

EZ-Remote

EZ-Remote allows members of the Cornell community to connect their desktop or laptop computers to the Cornell campus network from any telephone line—on or off campus, in the Ithaca area, or around the world. With EZ-Remote, Cornell faculty and staff members who work at home or travel to conferences or meetings can use the same Bear Access services they rely on in their campus offices.

http://www.cit.cornell.edu/ezremote/
IT Security Resources

Cornell University takes great care to make its networks secure and protect them from unauthorized use. But this security also depends on the actions of everyone who uses our networks. This website documents ways in which Cornell—and you—must work together to keep all network-connected equipment as secure as possible.

http://www.cit.cornell.edu/computer/security/

uPortal.Cornell e-mail Channel

uPortal.Cornell is a portal web site designed to serve as a jumping-off point to help you locate all kinds of information and services on the Internet. Like many portals, uPortal.Cornell features an e-mail client, which can be used as an alternative to your regular computer-based e-mail client (such as Eudora).

http://www.cit.cornell.edu/computer/email/uportal

Who I Am

Who I Am is a web-based service used by members of the Cornell community to activate their e-mail account, control mail forwarding and vacation mail settings, and update directory information (phone, addresses, etc.). Who I Am updates the Cornell Electronic Directory and is used as the source for the university’s printed phone book. For more information, please visit:

http://www.cit.cornell.edu/servicelist/netids/whoiam.html
Faculty and staff campus telephone services are provided by Network and Communications Services (NCS), a part of Cornell Information Technologies (CIT). Staff and faculty work through department-based telecommunications coordinators for telephones and related services such as voicemail and calling cards. Discuss needed telecommunications services with your telecommunications coordinator and report problems through this individual.

**Dialing Information**

Campus exchanges are 253, 254, and 255. When you are off-campus, you must dial the seven- or ten-digit number to reach a campus phone. *Fax machines work the same way as the phone system.* [http://www.cit.cornell.edu/services/phones/dial.html](http://www.cit.cornell.edu/services/phones/dial.html)

<table>
<thead>
<tr>
<th>Location</th>
<th>Instructions</th>
</tr>
</thead>
<tbody>
<tr>
<td>On-campus calls</td>
<td>Dial 5-XXXX, 3-XXXX, or 4-XXXX</td>
</tr>
<tr>
<td>Local off-campus calls</td>
<td>Press 9, then the number</td>
</tr>
<tr>
<td>Long distance off-campus calls</td>
<td>Press 9, then 1, then the number</td>
</tr>
</tbody>
</table>

**Telephone Usage Policy**

Individuals are expected to pay directly (through the use of prepaid calling cards, credit cards, operator-assistance, etc.) for all personal long-distance calls made on university telephones and business cellular phones. [http://www.cit.cornell.edu/services/phones/personal.html](http://www.cit.cornell.edu/services/phones/personal.html)

**AUDIX**

AUDIX is the campus voicemail system. A quick reference card provides information for the phone system and voicemail system. If you would like a quick reference card or are having any problems, please call 5-0001. To reach your AUDIX, dial 4-4444. [http://www.cit.cornell.edu/services/phones/audix.html](http://www.cit.cornell.edu/services/phones/audix.html)
Functioning on Campus

The information in this section is highly useful both on and off the job. This section consists of the details that are often overlooked in the beginning, but play a large role in your ability to function effectively and efficiently in your position.

In this Section:
- Dining Options
- Miscellaneous Services
- Emergencies on Campus
- Gannett Health Services
Dining Options

http://www.dining.cornell.edu/

Ives Hall

There are various kitchen and break areas throughout Ives Hall that are equipped with coffees, teas, refrigerator, microwave, and sink. Please feel free to use the amenities.

Ives Hall Room 150 and Conference Center Room 233
Monday through Friday
7:30 AM to 2:00 PM

In addition, to using the amenities of the various kitchen and break areas, faculty and staff of the ILR School can contribute $20 in “Coffee Dues.” Paying Coffee Dues entitles you to regular, decaf, and flavored coffee, hot tea and ice tea on a self-serve unlimited basis. If you choose not to pay dues, coffee and tea may be purchased for 75 cents per cup or $1.50 for tankards. Food items are also offered for an additional, small fee.

On-Campus near Ives Hall

There are several cash à la carte eateries on-campus. Below is a list of eateries located near Ives Hall. Hours of operation are subject to change, especially during university breaks and holidays.

The Terrace Restaurant (Statler Hotel, ground floor)
Monday through Friday
8:00 AM to 2:30 PM

Mac’s Grab & Go (Statler Hotel, ground floor)
Monday through Friday (not open during the summer)
7:30 AM to 5:30 PM

Bio Tech (Bio Tech Building)
Monday through Friday
7:30 AM to 1:30 PM

Big Red Barn
Monday through Friday
8:00 AM to 2:00 PM

Trillium (Kennedy Hall)
Monday through Friday
7:00 AM to 2:00 PM

*Martha’s Café* (Martha Van Rensselaer Hall)
Monday through Friday
7:00 AM to 3:00 PM

*Alfalfa Room* (Warren Hall)
Monday through Friday
7:30 AM to 4:00 PM

**Other Options**

Collegetown is within walking distance and hosts a broad array of restaurants, diners, and delis where you can find virtually any type of cuisine. Additionally, there are a variety of restaurants in the area that are accessible within a short ride or that deliver. Check with your colleagues for their recommendations.

**Cornell Dining**

Breakfast, lunch, or dinner—there are a variety of healthy and convenient dining services available for faculty and staff that can save both time and money. For a complete list of Cornell Dining facilities and standard hours of operation, see [http://dining.cornell.edu/dining/dining.asp](http://dining.cornell.edu/dining/dining.asp)

**MEALChoice**

MEALChoice is a meal plan designed exclusively for Cornell faculty and staff providing convenient, cash-free access to all Cornell Dining locations and over 30 local restaurants in the City Bucks program. With this declining balance plan, the amount of your purchase is automatically deducted from your MEALChoice account with the simple swipe of your Cornell University ID card. [http://campuslife.cornell.edu/dining/mealchoice.asp](http://campuslife.cornell.edu/dining/mealchoice.asp)

**City Bucks**

City Bucks is a pre-paid declining balance account that is accessed through your Cornell University ID card to make purchases at participating off-campus restaurants. It eliminates the need to carry cash for off-campus purchases as well as allows you to add to
your account online anytime at [http://dining.cornell.edu](http://dining.cornell.edu). If you are enrolled in MEALChoice, use City Bucks as part of your account.

Participating restaurants offer discounts and special promotions from free appetizers and desserts to discounts off your total bill exclusively to City Bucks customers. For a complete list of participating restaurants, go to [http://dining.cornell.edu/dining/city_bucks.asp?action=article&ID=2380](http://dining.cornell.edu/dining/city_bucks.asp?action=article&ID=2380)
Miscellaneous Services

Financial Institutions

On-Campus

Tompkins Trust Company (TTC), Cornell Finger Lakes Credit Union (CFCU), and M&T Bank have branch locations on campus. TTC and CFCU are located on the lower level of the Cornell Store. M&T Bank is located in the front entrance of Willard Straight Hall across from the Cornell Store. Hours of operation for these branches (although subject to change) are Monday through Friday 8:30 AM to 4:30 PM. There are also a variety of ATMs on campus. Please contact individual institutions for locations.

Off-Campus

Branch locations as well as ATMs are located throughout the Ithaca area by Tompkins Trust Company, CFCU Community Credit Union, M&T Bank, HSBC Bank USA, and Bank of America. Please contact individual institutions or visit their website for locations.

Tompkins Trust Company: http://www.mytompkinstrust.com/
Cornell Finger Lakes Credit Union: http://www.mycfcu.com
M&T Bank: http://www.mandtbank.com/
HSBC Bank USA: http://www.us.hsbc.com/1/2/3/personal
Bank of America: http://www.bankofamerica.com/

US Post Office

On-Campus

There is a full-service post office located in the basement of the ILR Extension Center (Garden Ave.) Hours of operation (although subject to change) are Monday through Friday 8:00 AM to 4:00 PM. There are also drop boxes located throughout campus.

Off-Campus

The Ithaca post office is located on Warren Road past the Ithaca Airport.

The Cornell Store

The Cornell Store serves Cornell’s students, faculty, staff, alumni, and visitors by providing a specialized selection of products and services. The Cornell Store provides goods, such as books and Cornell apparel as well as services, such as UPS shipping, photo services, and faxing services. The Cornell Store is fully owned and operated by Cornell University and its proceeds support university operations, facilities, and
programming. In addition to its physical on-campus location on Ho Plaza, individuals can shop online or learn more about the Cornell Store by visiting http://www.store.cornell.edu.
An emergency is any situation that requires an immediate police, fire, or medical response to preserve life or property. These include a serious injury or illness (e.g. loss of consciousness, difficulty breathing, severe pain or bleeding), a fire, a chemical spill, a drowning, a fight, an assault or immediate danger of assault, a crime in progress, a situation involving weapons, etc.

For off-campus emergencies, dial 9-1-1. If an emergency occurs on campus, call Cornell Police:

<table>
<thead>
<tr>
<th>If calling from this…</th>
<th>Call Cornell Police this way…</th>
</tr>
</thead>
<tbody>
<tr>
<td>Blue Light phone or campus emergency phone</td>
<td>Lift receiver or press button</td>
</tr>
<tr>
<td>Campus phone (starting with 253-, 254-, 255-)</td>
<td>Dial 911</td>
</tr>
<tr>
<td>Cell phone or pay phone or other non-campus phone (not starting with 253-, 254-, 255-)</td>
<td>Dial 607-255-1111 (not 911)</td>
</tr>
</tbody>
</table>

Your call for an on-campus emergency will be responded to immediately by police, fire, or emergency medical providers, including:

- Cornell’s Office of Environmental Health and Safety: [http://www.ehs.cornell.edu/](http://www.ehs.cornell.edu/)
- Cornell University Emergency Medical Service (during CUEMS hours): [http://cuems.cornell.edu/](http://cuems.cornell.edu/)

Please note that if you use a non-campus phone (a phone whose number does not start with 253-, 254-, or 255-), 911 will reach an off-campus state police dispatcher. If you use a cell phone, consider programming (607) 255-1111 into your speed dial.
Gannett Health Services

http://www.gannett.cornell.edu/

For urgent (non-emergency) health-related concerns call Gannett Health Services at (607) 255-5155.

- During regular hours, you can consult with a health care provider or counselor who can offer advice and, if necessary, arrange transportation to appropriate health care services at Gannett or in the community.
- Whenever Gannett is closed, you can consult with the health care provider or counselor on call who can help you decide what to do. After hours, you will reach Gannett’s answering service. They will take your name and phone number and arrange for a health care provider or counselor to call you back. Please stay by your phone; the call will be returned within 15 minutes.
The Small School in a Large University Advantage

Faculty, staff, and students of the ILR School benefit from the school's small size because it promotes strong and lasting relationships within its community. However, even with the benefit of “going where everyone knows your name,” the School is limited in aspects by its size. One of the greatest benefits of the ILR School is that its members can also take advantage of all that Cornell, as a large university, has to offer.

In this Section:

• About Cornell University
• Diversity at Cornell University
• Colleges, Schools, and Faculties of Cornell University
• What You Should Know About Being Employed at Cornell
“I would found an institution where any person can find instruction in any study.”
– Ezra Cornell, 1865

Cornell University’s commitment to high-quality education is reflected in the number and variety of resources available to its students, faculty, and staff. In keeping with the founding vision of Ezra Cornell, the Cornell community fosters personal discovery and growth, nurtures scholarship and creativity across a broad range of common knowledge, and engages men and women from every segment of society in this quest. Once called "the first American university" by educational historian Frederick Rudolph, Cornell University represents a distinctive mix of eminent scholarship and democratic ideals.

Adding practical subjects to the classics and admitting qualified students regardless of nationality, race, social circumstance, gender, or religion since its founding in 1865, Cornell University still reflects its heritage of egalitarian excellence today and continues to be the most educationally diverse member of the Ivy League. Cornell is home to the nation's first colleges devoted to hotel administration, industrial and labor relations, and veterinary medicine. Both a private university and the land-grant institution of New York State, the University consists of seven undergraduate colleges and seven graduate and professional schools. With total enrollment of more than 20,000 students from all over the world, and top-rated programs in architecture, business, engineering, hotel administration, human and veterinary medicine, human development, the humanities, labor and employment issues, law, and life sciences, the university embodies Ezra Cornell’s vision of “an institution where any person can find instruction in any study.”
Diversity at Cornell University

http://www.cornell.edu/diversity/

“Open Doors, Open Hearts, and Open Minds”

Cornell University has an enduring commitment to support equality of education and employment opportunity by affirming the value of diversity and by promoting an environment free from discrimination. Association with Cornell, either as a student, faculty, or staff member, involves participation in a free community where all people are recognized and rewarded on the basis of individual performance rather than personal convictions, appearance, preferences (including sexual or affectional orientation), or happenstance of birth.

Cornell University's history of diversity and inclusion encourages all students, faculty, and staff to support a diverse and inclusive university in which to work, study, teach, research, and serve. No person shall be denied admission to any educational program or activity or denied employment on the basis of any legally prohibited discrimination involving, but not limited to, factors such as race, color, creed, religion, national or ethnic origin, gender, sexual orientation, age, disability, or veteran status. Cornell University is an affirmative action, equal opportunity employer.

Cornell University is committed to assisting those persons with disabilities who have special needs related to their educational pursuit or employment. Prospective and current employees in need of a workplace accommodation pursuant to the Americans with Disabilities Act or New York State law should contact Workers Compensation and Disability Services, Surge 3 Facility, Ithaca, NY 14853. http://www.cornell.edu/disability/

Concerns and complaints related to equal opportunity in education and employment based on aspects of diversity protected under federal, state, and local law, including sexual harassment complaints filed by any member of the Cornell community against an academic or nonacademic staff member, as well as complaints arising under Title IX, should be directed to the Office of Workforce Diversity, Equity and Life Quality, 160 Day Hall, Ithaca, NY 14853; (607) 255-3976. http://www.cornell.edu/diversity/wdelq/
The ILR School is only one of fourteen colleges and schools that make up Cornell University. Each college and school listed below (as well as the ILR School) defines its own academic programs; admits its own students; provides a faculty and advising and support for its students. Each college and school confers degrees on its own students, although all degrees are attributed to Cornell University.

Undergraduate Colleges and Schools

College of Agriculture and Life Sciences

The College of Agriculture and Life Sciences (CALS) is the second-largest undergraduate college at Cornell University and the third-largest college of its kind in the United States. It has been ranked in national surveys as the best college of agriculture and related sciences in the country. [http://www.cals.cornell.edu/](http://www.cals.cornell.edu/)

College of Architecture, Art, and Planning

The College of Architecture, Art, and Planning has a distinguished tradition in architectural design, history, and theory; urban and regional policy and planning; and professional training in fine and visual arts. [http://www.aap.cornell.edu/](http://www.aap.cornell.edu/)

College of Arts and Sciences

The College of Arts and Sciences is Cornell's largest undergraduate college. It provides a high-quality liberal arts education to its own students. Its courses are also accessible to all other students at Cornell. [http://www.arts.cornell.edu/](http://www.arts.cornell.edu/)

College of Engineering

The College of Engineering at Cornell University excels in innovative teaching and research, in developing practical applications and approaches to problems and areas of study, and in preparing professionals and leaders who will have worldwide influence on technologies and societies. [http://www.engineering.cornell.edu/](http://www.engineering.cornell.edu/)

School of Hotel Administration

The Cornell School of Hotel Administration’s large group of scholars, researchers, and technical staff members, and its service-oriented undergraduate, graduate, and professional degree programs, are helping to shape the global knowledge base for every aspect of hospitality management. [http://www.hotelschool.cornell.edu/](http://www.hotelschool.cornell.edu/)


College of Human Ecology*

The College of Human Ecology offers a unique, world class education focused on challenges and opportunities in the real world and an exploration of the human condition. Human Ecology is focused around pioneering research, leadership development, and community outreach. [http://www.human.cornell.edu/](http://www.human.cornell.edu/)

**Special-Mission Faculty Units**

**The Faculty of Computing and Information Science**

This college-level interdisciplinary unit uses a core group of faculty members with relevant expertise from throughout the university to integrate computing and information science into every aspect of Cornell’s undergraduate education, research, and scholarly programs and activities. [http://www.cis.cornell.edu/](http://www.cis.cornell.edu/)

**Graduate and Professional Colleges and Schools**

**Graduate School**

Cornell University's Graduate School is organized into more than 90 major fields of graduate study, independent of traditional college and department divisions, to which graduate students are admitted and which confer doctoral and master's research and professional degrees under the guidance of individual Special Committees of faculty members or a field advisor. [http://www.gradschool.cornell.edu/](http://www.gradschool.cornell.edu/)

**Law School**

Law School faculty members at Cornell University devote themselves to teaching and contributing to the intellectual life of the law, to the classroom rather than the courtroom, and to developing broad-minded and technically sophisticated future lawyers and leaders. [http://www.lawschool.cornell.edu/](http://www.lawschool.cornell.edu/)

**Johnson Graduate School of Management**

The Johnson Graduate School of Management has three core distinctions: its direct connections to the vast resources of Cornell; its intense, collaborative community that results from its deliberately small size; and its performance-learning approach that yields understanding while demanding results. [http://www.johnson.cornell.edu/](http://www.johnson.cornell.edu/)

**Weill Cornell Medical College (New York City)**

Weill Cornell Medical College's close affiliations with New York-Presbyterian Hospital and with Memorial Sloan-Kettering Cancer Center and Rockefeller University make it an
integral part of a world-renowned center of academic medicine and biomedical research, uniquely positioned to train outstanding physicians and medical scientists. http://www.med.cornell.edu/

**Weill Cornell Medical College (Doha, Qatar)**

The Doha, Qatar, branch of Weill Cornell Medical College is the first American medical school ever set up overseas. It is funded by the Qatar government through the Qatar Foundation, operated by Cornell. In addition to its full Cornell M.D. degree program, it provides a preparatory two-year pre-medical program. http://www.qatar-med.cornell.edu/

**Weill Cornell Graduate School of Medical Sciences (New York City)**

Weill Cornell Graduate School of Medical Sciences' seven carefully designed, research-oriented Ph.D. graduate programs provide superb training for those interested in biomedical sciences and in the scientific method of conducting investigative research. http://biomedsci.cornell.edu/graduate_school/html/14045.cfm

**College of Veterinary Medicine**

The College of Veterinary Medicine endorses the concept of one biology in advancing the understanding of animal and human health at the interface of discovery and application. It fosters open collaboration across disciplines and institutional boundaries to deliver the greatest possible benefits to society. http://www.vet.cornell.edu/

**Continuing Education**

**School of Continuing Education and Summer Sessions**

The School of Continuing Education and Summer Sessions provides year-round learning opportunities for enrolled college students; high school students; Cornell faculty and staff members; executives and other professionals; Cornell alumni, parents, and friends; and local residents. http://www.sce.cornell.edu/

*New York State contract unit*
What You Should Know About Being Employed at Cornell

Campus Map

If you would like a copy of Cornell University’s Ithaca Campus Map, stop in at the Information and Referral Center in Day Hall, visit one of the four traffic booths on campus, or follow the following link: http://www.cornell.edu/maps/

Recreation and Wellness

President Skorton has implemented a holistic approach to wellness in the workplace, optimizing the environment for CU staff and faculty, and actively supporting the health and wellbeing of all members of the campus community. Services offered include: Cornell Recreation Connection (CRC), Wellness Program, Cornell Outdoor Education, and Employee Assistance. For more information about recreation and wellness, please visit: http://www.ohr.cornell.edu/workLife/recreationSocial/socialRecreation.html

Benefits: Resources for Life Events

Cornell University offers benefits and resources to its employees for many of life’s most important events. Whether you are preparing for a child, going through a divorce, have a death in the family, or preparing for retirement, we invite you use the university’s resources to your benefit. For more information, please visit: http://www.ohr.cornell.edu/benefits/lifeEvents/index.html

Educational Benefits

The benefits of working at Cornell include a vast array of educational benefits for you and your family. These perks include: The Employee Degree Program, Extramural Program, Tuition Aid, Cornell Children’s Tuition Scholarship (CCTS), and New York’s College Savings Program. For more information on these valuable opportunities, please visit: http://www.ohr.cornell.edu/benefits/educational/

Resources for Life Events and Career Development

Career Development Services seeks to support the university in its efforts to grow and retain a staff that is well-trained, agile, flexible and continuous learners, and to assist individual staff with their own professional development planning and job satisfaction. For more information, please visit:
http://www.ohr.cornell.edu/contactHR/ods/aboutCDS.html and/or
http://www.ohr.cornell.edu/careerdev/
Sustaining Personal and Professional Well-Being

Cornell's administration is constantly looking to improve the ways in which they can help sustain each other and the staff and faculty at the university. This initiative introduces the concept of sustainability, or self-renewing well-being, in the workforce. For more information, please visit: http://www.ohr.cornell.edu/current/sustain/index.html

Performance Dialog and Compensation at Cornell University

Cornell's faculty and staff compensation programs aim to support outstanding education and services through competitively recruiting, developing and rewarding high-quality faculty and staff. For more information, please visit: http://www.ohr.cornell.edu/comp/